

# BSc (Hons) in Information Technology

## Software Engineering – Year 3 Lab sheet 05

**IT3050 – User Experience engineering Semester 2, 2021**

Identify fail-points/blockings in the key-user flow(s)

During this lab, you are going to Identify fail-points/blockings in the key-user flow(s). Follow the steps below.

* Analyze your user research data (Lab sheet 02).
* Re-visit the user flow diagrams (Lab sheet 01).
* Individually identify 02 (at least) main fail-points/blockings in the key-user flow(s)
* If you are unable to identify enough number of main fail-points/blockings, conduct the user research again with different users/using different script.

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| IT19115894- Jayasekara J.T.N.N | 01  Fail-points/blocking | 02  Fail-points/blocking |
| Fail-points/blocking | When posting and add user need to scroll down a long way to insert details instead, we can put these details to separate steps. | Ads images are not loading |
| Evidence  <<Screenshots>>  <<Video timeline>> | Graphical user interface, application  Description automatically generatedGraphical user interface, text, application, email  Description automatically generated  Graphical user interface, text, application, chat or text message  Description automatically generated | Table  Description automatically generated with medium confidence |

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| --- | --- | --- |
| IT19184272-R.H. Gunasekera | 01  Fail-points/blocking | 02  Fail-points/blocking |
| Fail-points/blocking | * User need to scroll down a long way to see the settings. Instead, these details can be display as separate steps. | There is no logout button. |
| Evidence  <<Screenshots>>  <<Video timeline>> |  |  |

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| --- | --- | --- |
| *Sachintha Nipun M.M (IT19046594)* | 01  Fail-points/blocking | 02  Fail-points/blocking |
| Fail-points/blocking | * There is no way add a company. There is no add a company button in any page of an application. | * Users can’t view more details about the relevant company. In “List of all companies” page there are no detailed information about the company. Nothing happens even if user click the thumbnail. |
| Evidence  <<Screenshots>>  <<Video timeline>> | Graphical user interface, application  Description automatically generatedChart, radar chart  Description automatically generated | A picture containing graphical user interface  Description automatically generated |

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| --- | --- | --- |
| *Madhura Mihiranga (IT19177410)* | 01  Fail-points/blocking | 02  Fail-points/blocking |
| Fail-points/blocking | * There is no place to add a review for company. But already companies are given some reviews. | * There is no way to filter companies for a category. Users’ needs to filter the companies by category wise or location wise. |
| Evidence  <<Screenshots>>  <<Video timeline>> | A picture containing graphical user interface  Description automatically generated | A picture containing graphical user interface  Description automatically generated |

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